Overview and Scrutiny Committee

AGENDA

DATE: **Tuesday 26 October 2010**

TIME: 7.30 pm

Committee Rooms 1 & 2, VENUE:

Harrow Civic Centre

MEMBERSHIP (Quorum 4)

Councillor Jerry Miles Chairman:

Councillors:

Sue Anderson Kam Chana

Ann Gate Barry Macleod-Cullinane

Paul Osborn (VC) Bill Phillips Sachin Shah Stephen Wright

Representatives of Voluntary Aided Sector: Mrs J Rammelt/Reverend P Reece Representatives of Parent Governors: Mrs Despo Speel/Vacancy

(Note: Where there is a matter relating to the Council's education functions, the "church" and parent governor representatives have attendance, speaking and voting rights. They are entitled to speak but not vote on any other matter.)

Reserve Members:

- 1. Nana Asante
- Varsha Parmar
 Krishna Suresh
- 4. Sasi Suresh
- 5. Krishna James
- 1. Stanley Sheinwald
- 2. Mark Versallion
- 3. Christine Bednell4. Susan Hall

Contact: Damian Markland, Acting Senior Democratic Services Officer

Tel: 020 8424 1785 E-mail: damian.markland@harrow.gov.uk



AGENDA - PART I

1. ATTENDANCE BY RESERVE MEMBERS

To note the attendance at this meeting of any duly appointed Reserve Members.

Reserve Members may attend meetings:-

- (i) to take the place of an ordinary Member for whom they are a reserve;
- (ii) where the ordinary Member will be absent for the whole of the meeting; and
- (iii) the meeting notes at the start of the meeting at the item 'Reserves' that the Reserve Member is or will be attending as a reserve;
- (iv) if a Reserve Member whose intention to attend has been noted arrives after the commencement of the meeting, then that Reserve Member can only act as a Member from the start of the next item of business on the agenda after his/her arrival.

2. DECLARATIONS OF INTEREST

To receive declarations of personal or prejudicial interests, arising from business to be transacted at this meeting, from:

- (a) all Members of the Committee, Sub Committee, Panel or Forum;
- (b) all other Members present in any part of the room or chamber.

3. **MINUTES** (To Follow)

That the minutes of the meeting held on 11 October 2010 be taken as read and signed as a correct record.

4. PUBLIC QUESTIONS

To receive questions (if any) from local residents/organisations under the provisions of Committee Procedure Rule 17 (Part 4B of the Constitution).

5. PETITIONS

To receive petitions (if any) submitted by members of the public/Councillors under the provisions of Committee Procedure Rule 15 (Part 4B of the Constitution).

6. **DEPUTATIONS**

To receive deputations (if any) under the provisions of Committee Procedure Rule 16 (Part 4B) of the Constitution.

7. REFERENCES FROM COUNCIL/CABINET

(if any).

8. ADULTS SERVICES COMPLAINTS ANNUAL REPORT (SOCIAL CARE ONLY) 2009/10 (Pages 1 - 28)

Report of the Corporate Director Adults and Housing.

9. CHILDREN'S SERVICES COMPLAINTS ANNUAL REPORT 2009/10 (Pages 29 - 52)

Report of the Corporate Director Children's Services.

10. INVESTIGATION INTO HARROW ASSOCIATION OF VOLUNTARY SERVICES (To Follow)

Report of the Corporate Director Community and Environment.

11. HARROW ASSOCIATION OF VOLUNTARY SERVICES CHALLENGE PANEL PROJECT SCOPE (To Follow)

Report of the Divisional Director Partnership Development and Performance.

12. PINNER VILLAGE SURGERY CHALLENGE PANEL REPORT (To Follow)

Report of the Divisional Director Partnership Development and Performance.

13. SCRUTINY STRUCTURES (Pages 53 - 60)

Report of the Divisional Director Partnership Development and Performance.

14. ANY OTHER BUSINESS

Which the Chairman has decided is urgent and cannot otherwise be dealt with.

AGENDA - PART II - NIL